

### P. R. THAKUR GOVERNMENT COLLEGE

P.O. – Thakurnagar, P.S. – Gaighata, North 24 Parganas Pin – 743287 E-mail – <u>office@prtgc.ac.in</u> <u>www.prtgc.ac.in</u> F

Estd. – 2013

Ph. No. - 913215-244442

# **Criterion 1 - Curricular Aspects**

# 1.4 Feedback System

**1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website** 





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# Action taken report on the feedback analysis

### Action taken on students' feedback (2018)

- 1. That we are facing the problem related to drinking water in the college campus for the last one and half years has been reflected in the students' feedback. The college authority took initiative to resolve this issue and finally a solar power operated plant for providing Arsenic free drinking water was installed by the Department of Public Health Engineering (PHE), Government of West Bengal this year in the month of May.
- 2. After the conversation with the students, it has been revealed that some of them are comparing the common room they are provided in the college to those in the neighboring colleges which are much more equipped and spacious. However, we feel that due to the nominal fees collected from the students and the also number of students being small, the total amount of money allocated to the common room is not sufficient to fulfill the students' requirement.
- 3. The monitoring has been increased so that the toilets are cleaned on regular basis. But, as mentioned earlier, it turns out to be difficult for one person to maintain the cleanliness of the entire college building. However, the sweeper is instructed to keep the students' toilet clean on priority basis.



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#### Action taken on students' feedback (2019)

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- 2. After the conversation with the students, it has been revealed that some of them are comparing the common room they are provided in the college to those in the neighboring colleges which are much more equipped and spacious. However, we feel that due to the nominal fees collected from the students and the also number of students being small, the total amount of money allocated to the common room is not sufficient to fulfill the students' requirement.
- 3. The monitoring has been increased so that the toilets are cleaned on regular basis. But, as mentioned earlier, it turns out to be difficult for one person to maintain the cleanliness of the entire college building. However, the sweeper is instructed to keep the students' toilet clean on priority basis.
- 4. The department of Higher Education has been informed about the inadequacy of the number of teachers in various departments and a request have been sent for appointing more teachers to the college. A letter has been given below.





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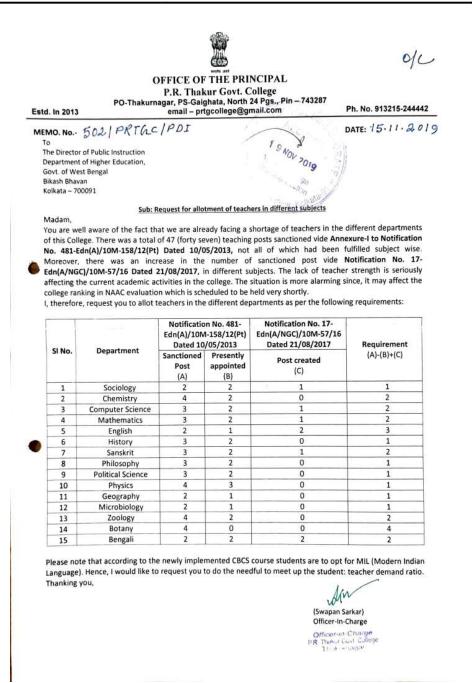
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SWAPAN SARKAR Swapan Sarkar Officer-in-Charge P.R. Thakur Govt. College P.O.-Thakurnagar, 24Pgs. (N) Pin-743287



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#### Action taken on students' feedback (2020)

Given the exceptional circumstances of the pandemic, the college did not analyze feedback for 2020 in the same manner as previous years. The feedback focused primarily on the experiences of the past two years before the pandemic, with adjustments made to address immediate concerns arising from the online education scenario. However, vaccination camps to check covid-19 pandemic were organized in the campus with the help of Chandpara Gramin Hospital. Also, a series of webinars has been organised by the IQAC regarding the survival strategies to combat the pandemic situation. Further, the IQAC coordinated the live streaming of the lectures through Youtube channel. Link: https://www.youtube.com/@p.r.thakurgovt.college3221

#### Action taken on students' feedback (2021)

Given the exceptional circumstances of the pandemic, the college did not analyze feedback for 2020 in the same manner as previous years. The feedback focused primarily on the experiences of the past two years before the pandemic, with adjustments made to address immediate concerns arising from the online education scenario. However, vaccination camps were repeated to check covid-19 pandemic were organized in the campus with the help of Chandpara Gramin Hospital. During the pandemic situation all academic activities of the college were conducted in online mode. To ease out the financial difficulties faced by some students, the teachers, on behalf of the IQAC, provided assistance to them.

#### Action taken on students' feedback (2022)

- 1. To get back to the normal academic activities in the college including regular offline classes, library access and laboratory activities, the IQAC took an active role.
- 2. Classrooms and toilets were sanitized on a regular basis. Teachers and students were insisted to wear mask and carry hand sanitizers and to maintain safe physical distance to check the spreading of covid.
- 3. The library facilities have been enhanced by increasing the number of books available and ensuring easy access to the Library Reading Room for all students.
- 4. Measures are in place to maintain a ragging-free environment, especially for semester-I students, ensuring a safe and respectful campus.





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- 5. The overall condition of the toilets has been improved through regular cleaning and maintenance schedules.
- 6. Efforts to improve the drinking water facility are ongoing.
- 7. Communications have been made to address the shortage of teaching faculty across departments.
- 8. The Common Room has been relocated to the North-West corner of the campus due to space constraints. Efforts are being made to optimize the use of this space and improve the facilities within the new location.

### Action taken on students' feedback (2023)

- 1. The Library Reading Room remains accessible to students across all departments. A significant number of books have been purchased to enhance the library's resources.
- 2. The institution continues to uphold a ragging-free environment, particularly for semester-I students, in line with its legacy.
- 3. The cleanliness and overall condition of the toilets have been improved compared to the previous year through enhanced maintenance efforts.
- 4. A substantial number of instruments required for the new Biological Science departments have been purchased. This ensures that students have access to well-equipped laboratories as per their curriculum needs.
- 5. Efforts to improve the drinking water facility are ongoing.
- 6. Plans are in place to address the issue of inadequate teaching faculty in various departments through recruitment and resource allocation.
- 7. The institution has communicated to the Department of Higher Education intimating them about the creation of posts of laboratory assistants along with deployment of laboratory attendants in all the laboratory-based departments.
- 8. Further, the Department of Higher Education was also informed in writing regarding transfer related issue.
- 9. Common Room has been allocated to students.





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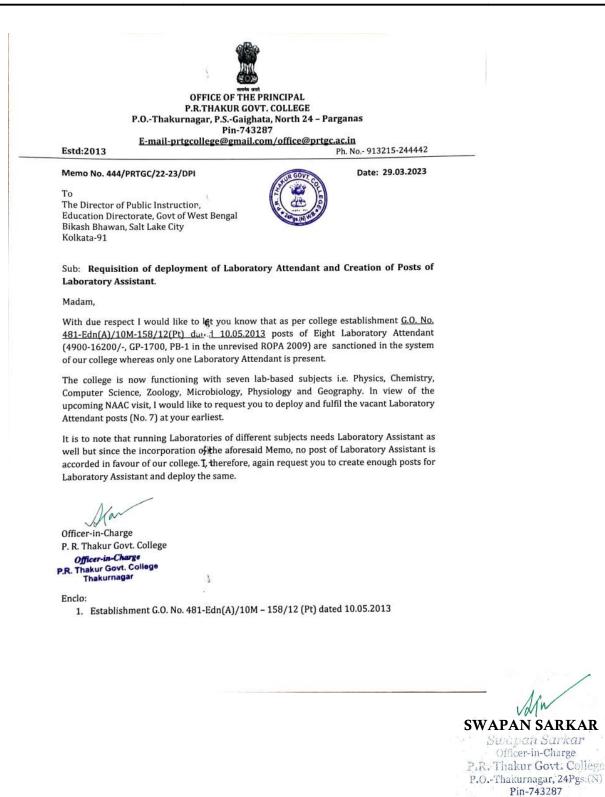
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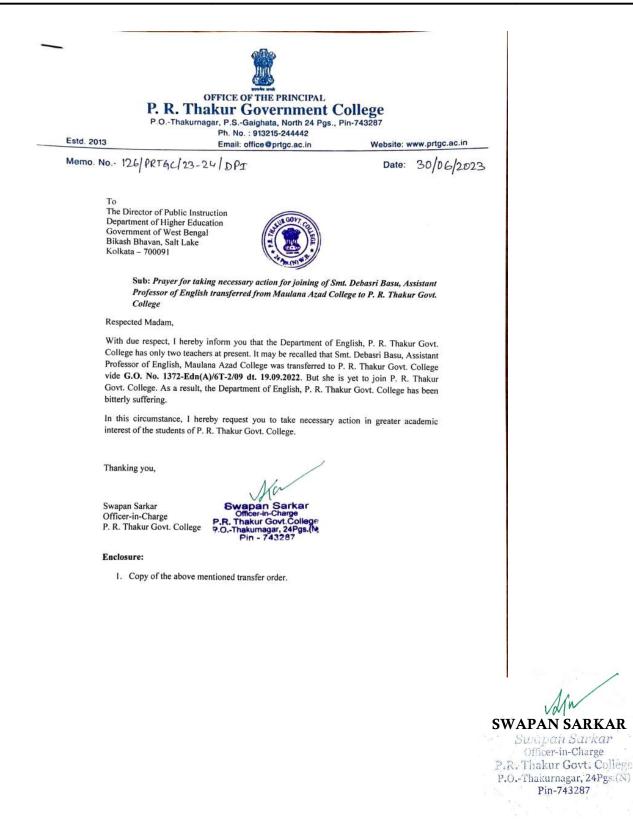
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